



THE BRITISH
CHAMBERS OF
COMMERCE



CHAMBER AWARDS 2005
Regional Winners Press Pack
North East

The crème of North East's businesses recognised by BCC

BCC announce the regional winners of the Chamber Awards 2005 in the North East Region

3rd October 2005 – The British Chambers of Commerce (BCC) and Microsoft today announce the regional winners of the Chamber Awards 2005 in the North East area. Now in its second year the Chamber Awards was developed to recognise outstanding business achievement within the UK business community.

There are eight different categories of awards Nationally and Accredited Chamber Members were permitted to enter as many as they wished. The award categories and winners for the North East region are detailed below.

Award	Sponsor	Chamber	Winner	Nature of Business
Microsoft Award for Innovation through Technology	Microsoft	North East Chamber of Commerce	Cell Pack Solutions Ltd	Battery pack assembly and online distributor
Business of the Year	Barclays	North East Chamber of Commerce	Frank Haslam Milan (North East) Ltd	Social housing contractor
Most Promising New Business	BT	North East Chamber of Commerce	Jade Integration Ltd	Technology consultancy
Business Commitment to the Community	BUPA	North East Chamber of Commerce	Robert Muckle Solicitors	Law firm
Export Communicator of the Year	CILT	North East Chamber of Commerce	Nte Ltd	Communications, sound reinforcement and CCTV distributor
Award for Skills and Workforce Development	Learning and Skills Council	North East Chamber of Commerce	Frank Haslam Milan (North East) Ltd	Social housing contractor
Entrepreneur of the Year	The Telegraph Business Club	North East Chamber of Commerce	Sam Colquhoun Right Hand HR Ltd	Human resource support services
Export Business of the Year	Travelex	North East Chamber of Commerce	Jackel International	Nappy wrapper – patented system

NB: For more information on each of the different categories and winners please refer to relevant media alert below.

David Frost, Director General of BCC said:

"I am delighted the Chamber Awards provide an opportunity to recognise and celebrate the success of businesses across the country. Those who have got this far are already recognised as

outstanding within their own regions and I congratulate them. It will be tough to pick the national winners from such a high calibre of regional winners.”

Each of the regional winners received a certificate and they will all now go through to the national round of judging and the chance to win the top prize of **£25,000**. This prize will be awarded to the company that the judges agree should win the overall title of **Microsoft Award for Outstanding Business Achievement**. Last year this was won by DB Shoes LTD from Rushden, Northamptonshire. The company used database technology to pull itself back from the brink of receivership and enter itself into new and profitable niche markets - even whilst fighting off competition from cheaper overseas competitors!

Natalie Ayres, Microsoft's Senior Director Small and Medium Solutions and Partners Group added;

“The standard of entries received for this year's Chamber Awards has been incredibly high. We have been more than impressed by the commitment, enthusiasm and success of so many British companies. They all deserve recognition and reward for the contributions they make to their industries, to their customers and to the country. We wish all the winners the best of luck in the national judging.”

The National Winners of the Chamber Awards 2005 will be announced at a Gala Dinner at the Royal Courts of Justice in London on the 24th November 2005.

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Notes to the editors :

- The British Chambers of Commerce (BCC) is the authentic voice of British businesses.
- The BCC sits at the heart of a powerful nationwide network of Accredited Chambers of Commerce serving business across the UK, which employ over five million people.

About Microsoft

- Founded in 1975, Microsoft (Nasdaq “MSFT”) is the worldwide leader in software, services and solutions that help people and businesses realise their full potential.

MEDIA ALERT:

BCC and Microsoft announce the North East regional winner of the Microsoft Award for Innovation through Technology

Cell Pack Solutions Ltd, a member of North East Chamber of Commerce, has been announced as the regional winner of the Microsoft Award for Innovation through Technology in the North East region for the Chamber Awards 2005. The business (a battery pack assembly and online distributor) won the Microsoft-sponsored award for developing and exploiting its bespoke 'Batfinder' database, in order to solve business problems. The system has become an essential sales tool and also feeds the website database. Its use has meant that the company has been able to give an unrivalled customer service experience and this has led to a direct impact on turnover.

Natalie Ayres, Microsoft's Senior Director Small and Medium Solutions and Partners Group said; "We looked for companies that clearly exploited every opportunity that technology could bring to their businesses either to achieve specific goals or to enhance overall business performance. The regional winners are not just a great advertisement for the use of technology but great examples for their industries too. We look forward to announcing the national winner in November."

Cell Pack Solutions will now go through to the national judging and the chance to win the top prize of £25,000. The National Winners of the Chamber Awards 2005 will be announced at a Gala Dinner at the Royal Courts of Justice in London on the 24th November 2005.

David Frost, Director General of BCC said;

"Businesses can often be intimidated by technology. Learning from those who have benefited from implementing new systems can break down some of the barriers to accessing technology. Companies who have invested and innovated in technology are leading the way for businesses, not only in the UK but across the globe."

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MEDIA ALERT:

BCC and Barclays announce the North East regional winner of the Business of the Year Award

Frank Haslam Milan (North East) Ltd (FHM), a member of the North East Chamber of Commerce, has been announced as the regional winner of the Business of the Year Award in the North East region for the Chamber Awards 2005. The company (a social housing contractor) won the Barclays-sponsored award for operating extremely successfully in a competitive market and for having the foresight to approach traditional sub-contracting in a different way. The company also has a proactive stance to all aspects of business and an excellent social ethos. The company's partnering approach has led to the organisation becoming the preferred supplier of many housing associations and has in turn improved their supplier performance by 30%.

Angela Potter, Head of International Trade & Cash Solutions at Barclays, commented:

"Year in, year out, businesses across the UK achieve phenomenal success and growth. To therefore be selected as a regional winner of the Business of the Year award takes something extra special. Each has demonstrated not only all-round excellence in their field but convinced the judges that they have strategies in place to drive future growth."

Frank Haslam Milan (North East) Ltd (FHM) will now go through to the national judging and the chance to win the top prize of £25,000, courtesy of Microsoft. The National Winners of the Chamber Awards 2005 will be announced at a Gala Dinner at the Royal Courts of Justice in London on the 24th November 2005.

David Frost, Director General of BCC said:

"The winners of this award are being recognised not just for the success they have achieved but also for their potential. They have impressed the judges with their business excellence."

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MEDIA ALERT:

BCC and BT announce the North East regional winner of the Most Promising New Business Award

Jade Integration Ltd, a member of the North East Chamber of Commerce, has been announced as the regional winner of the Most Promising New Business Award in the North East region for the Chamber Awards 2005. The company (a technology consultancy) won the BT-sponsored award for its prudent and determined approach to business and growth in a competitive market. The judging panel commented on the organic approach adopted by the company and the focus on personnel and quality.

Andrew McGregor, Head of Marketing & Strategy at BT Business, commented;

"We were looking for new companies that clearly have potential for growth and a finely tuned 'nose for success'. In particular, the judges were searching for businesses that demonstrated the greatest vision and commitment in their quest to succeed. The competition was stiff as there were so many exciting new businesses that entered. We wish the regional winners every success in the next round of judging."

Jade international will now go through to the national judging and the chance to win the top prize of £25,000, courtesy of Microsoft. The National Winners of the Chamber Awards 2005 will be announced at a Gala Dinner at the Royal Courts of Justice in London on the 24th November 2005.

David Frost, Director General of BCC said;

"Small businesses are the backbone of the UK economy. We need to identify and support businesses which we believe have the capability to go from strength to strength in the years to come. We hope this award will encourage them to continue the progress they have already made."

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MEDIA ALERT:

BCC and BUPA announce the North East regional winner of the Business Commitment to the Community Award

Robert Muckle Solicitors, a member of the North East Chamber of Commerce has been announced as the regional winner of the Business Commitment to the Community Award in the North East region for the Chamber Awards 2005. The company (a law firm) won the BUPA-sponsored award the sheer amount of commitment it makes to the local community. In the last year the company has given free legal advice to over 48 organisations in the voluntary sector. It has also established a successful charitable fund for community projects in the area.

Steve Flanagan, Commercial Director of BUPA, said:

“We were looking for companies that have developed creative and innovative projects or programmes that have had a positive impact on their local community or environment. Responsible businesses like these tend to have happier staff and customers and, as a result, a healthier bottom-line. We wish the regional winners every success in the next round of judging.”

Robert Muckle Solicitors will now go through to the national judging and the chance to win the top prize of £25,000, courtesy of Microsoft. The National Winners of the Chamber Awards 2005 will be announced at a Gala Dinner at the Royal Courts of Justice in London on the 24th November 2005.

David Frost, Director General of BCC said;

“Small businesses are integral parts of their local communities. Running a business is a demanding profession but many firms still commit to giving something back to the areas in which they are based. This award recognises those who have tried to make a real difference to their local community.”

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MEDIA ALERT:

BCC and CILT announce the North East regional winner of the Export Communicator of the Year Award

Nte Ltd, a member of North East Chamber of Commerce, has been announced as the regional winner of the Export Communicator of the Year Award in the North East region for the Chamber Awards 2005. The company (a distributor of communication, sound reinforcement and CCTV solutions) won the CILT-sponsored award for the success the company has achieved in selling to customers in the Middle East and North Africa. The judging panel commented particularly on the vision of the company and the fact that it was committed to international business contacts, as well as an excellent understanding and recognition of language and cultural barriers.

Isabella Moore, Director, CILT, the National Centre for Languages commented:

"Critical to doing business internationally is the ability to communicate effectively. Companies, no matter what size, that invest in language skills will not only find it easier to remove cultural barriers - they will also create more opportunities to grow, especially in emerging markets. The regional winners of this award have done just that and deserve this recognition."

Nte Ltd will now go through to the national judging and the chance to win the top prize of £25,000, courtesy of Microsoft. The National Winners of the Chamber Awards 2005 will be announced at a Gala Dinner at the Royal Courts of Justice in London on the 24th November 2005.

David Frost, Director General of BCC said;

"Doing business abroad not only requires the right products – it requires an ability to understand and bridge cultural and language difficulties. Winners in this category have demonstrated their ability to achieve this, to the benefit of their businesses."

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MEDIA ALERT:

BCC and LSC announce the North East regional winner of the Award for Skills and Workforce Development

Frank Haslam Milan (North East) Ltd (FHM), a member of North East of Chamber of Commerce, has been announced as the regional winner of the Award for Skills and Workforce Development in the North East region for the Chamber Awards 2005. The company (a social housing contractor) won the LSC-sponsored award for its commitment to workforce development, and the judging panel commented on internal promotion, mentoring and working with the community as areas which have lead to increased annual performance. Staff surveys show that overall staff satisfaction rate of 84% and that staff are motivated. As a result the company has a very low staff turnover figure.

Jaine Clarke, Director for Skills Strategy and Planning at LSC said;

“Having trained, motivated and hard working staff is the best financial investment that a business can make. The judges were looking for companies that have put workforce and skills development at the top of their agenda and are able to demonstrate how both individuals and businesses benefit from this investment. We wish the regional winners the best of luck in the next round of judging.”

Frank Haslam Milan (North East) Ltd (FHM) will now go through to the national judging and the chance to win the top prize of £25,000, courtesy of Microsoft. The National Winners of the Chamber Awards 2005 will be announced at a Gala Dinner at the Royal Courts of Justice in London on the 24th November 2005.

David Frost, Director General of BCC said;

“Access to staff with the right skills remains an ongoing challenge for many businesses. It is encouraging to see companies, such as these regional winners, who have taken responsibility for the development and training of their staff. They have shown the importance of investing in their workforce, and I hope other businesses will follow.”

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MEDIA ALERT:

BCC and The Telegraph Business Club announce the North East regional winner of the Entrepreneur of the Year Award

Sam Colquhoun of Right Hand HR Ltd, a member of the North East Chamber of Commerce, has been announced as the regional winner of the Entrepreneur of the Year Award in the North East region for the Chamber Awards 2005. Sam won the Telegraph Business Club-sponsored award for her approach to building a successful business. The judging panel commented on her innovativeness, attitude and professionalism, and her ability to plan ahead and determination to succeed.

Richard Collins, Head of the Daily Telegraph Business Club said:

“It was so encouraging to see so many ‘new breed’ entrepreneurs rising through the ranks and doing so well, despite challenging economic times. However, we were looking for individuals that really stood out from the crowd and had the vision and determination to take their business to extraordinary heights. We wish the regional winners every success in the national judging.”

Sam will now go through to the national judging and the chance to win the top prize of £25,000, courtesy of Microsoft. The National Winners of the Chamber Awards 2005 will be announced at a Gala Dinner at the Royal Courts of Justice in London on the 24th November 2005.

David Frost, Director General of BCC said;

“Entrepreneurs lead their businesses with vision and determination - never afraid to seize opportunities for growth and success. This award recognises those inspirational figures that have made an invaluable contribution to their companies over a sustained period of time.”

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MEDIA ALERT:

BCC and Travelex announce the North East regional winner of the Export Business of the Year Award

Jackel International, a member of the North East Chamber of Commerce, has been announced as the regional winner of the Export Business of the Year Award in the North East region for the Chamber Awards 2005. The company (designer, manufacturer and distributor of the patented 'Nappy Wrap system) won the Travelex-sponsored award for the growth of its export sales, and the excellent vision and ambition shown by staff for international trade.

Tony Wilson Director, Commercial Foreign Exchange EMEA at Travelex, said:

"It takes guts to enter foreign markets but it takes greater skill and determination to make a success of it. We were looking for businesses that had not only gone the extra mile to tailor their products and services to suit overseas buyers, but that had structured their businesses in order to deal with the demand and risks inherent in trading overseas. The regional winners are 'exemplars' of this and we wish them every success in the national judging."

Jackel International will now go through to the national judging and the chance to win the top prize of £25,000, courtesy of Microsoft. The National Winners of Chamber Awards 2005 will be announced at a Gala Dinner at the Royal Courts of Justice in London on the 24th November 2005.

David Frost, Director General of BCC said;

"Doing business abroad not only presents a great opportunity for growth – it also creates a number of challenges for business. The companies who have entered this award show how it can be done and will reap the rewards of expanding their markets and customer base in other countries."

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